



Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve over 52,400 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a **Joint Commission** accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- HIV/AIDS outreach, education and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Medication Assisted Treatment (MAT) for persons with Opioid Use Disorder
- Shelter for homeless people who are obtaining substance use disorder treatment
- Healthcare for homeless individuals and families
- Diabetes prevention and education
- School-based health centers
- Child and family guidance clinics
- Title X Family Planning Services
- Specialty care including Allergies, Audiology, Dermatology, Eye Clinic/Ophthalmology, Gastroenterology, Geriatrics, Infectious Diseases, Neurology, Orthopedics, Podiatry, Rheumatology, and Urology
- Adult and Pediatric Dental Care

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors Orlando Cordero
 Chief Executive Officer Michael R. Taylor
 Chief Operations Officer Denise Lear
 Chief Human Resources Officer Andrea Lobo
 Chief Medical Officer, Medical and Dental Services Michael Couturie, MD
 Chief Medical Officer, Mental Health and Addiction Services..... Ece Tek, MD
 Chief Financial Officer Douglas Magazu
 Chief Development Officer Mary Ellen Cody
 Chief Compliance and Risk Management Officer Vanessa Andrews

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Accredited by The Joint Commission.



Patient Overview:

Number of unduplicated persons who used the Center in 2021 52,434

Number of patient visits in 2021 312,076

Hypertension 10,054 patients

Homeless 2,206 patients

Diabetes 5,769 patients

Drug Dependent..... 5,517 clients

COVID-19 2,004 patients

Depression 7,516 clients

Asthma..... 3,893 patients

Alcohol Dependent..... 3,434 clients

People with HIV 333 patients

COVID-19 Tests 6,940 tests

Demographic Profile of Patients:

Female* 60%

Latino ...38%

African American36%

White..... 40%

Unreported 20%

Male* 40%

Asian3%

Other/Multicultural ...1%

*Of those who reported gender

Payor sources:

Medicaid 62%

Uninsured (sliding fee) 11%

Private Insurance..... 21%

Medicare 6%

Income Status:

Below poverty level 43%

Unknown..... 42%

100% to 200% of poverty..... 11%

Above 200% of poverty 4%

Utilization Rates: Visit/Type of Patient

Substance Use Disorder..... 6

Medical..... 3.5

Enabling 2.6

Mental health14.3

Dental..... 2.2

Vision Services..... 1.2

Prescriptions filled by our Pharmacy: 52,730

Walgreens, CVS, and RxStrategies Pharmacies: 10,713

Number of Patients by Service:

Medical 45,480 patients

Mental Health..... 7,001 clients

Dental 6,618 patients

Vision 2,539 patients

Substance Use Disorder..... 8,783 clients

Other Professional Services..... 3,930 patients

Enabling Services 1,870 patients

Our Services and Programs:

Primary Medical Care

- Adult Medicine
- Women's Health (OB/GYN)
- Pediatrics

Dental Services

Specialty Medical Care

- Addiction Medicine
- Allergies
- Audiology
- Clinical Pharmacy
- Dermatology
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Geriatrics Medical Services
- Infectious Diseases
- Neurology
- Orthopedics
- Podiatry
- Rheumatology
- Urology

Behavioral Health Services

- Adult Mental Health Services
- Child and Family Guidance Clinics
- Medication Assisted Treatment (MAT) for Opioid Use Disorder
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)

Other Medical and Support Services

- Convenient Care Walk-in Clinic
- COVID-19 Testing
- COVID-19 Vaccination
- HIV/AIDS treatment, education, case management, counseling and testing
- Homeless Healthcare
- Benefits (Medicaid/SNAP) Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services

Data based on 2022 calendar year – Published May 2023